

Installing the Citrix Workspace

These instructions guide the user through the steps necessary to install/update your Citrix application. Once this new Citrix client application is installed, it will reside on EACH user's computer and will allow the application access via icons directly created on the desktop.

Step 1: Install new Workspace Citrix Client

At this point, the Citrix Workspace App will be installed. These instructions are best on using Chrome as the browser. Other browsers can be used but things may vary slightly.


1. Go to: <https://support.oakland.k12.mi.us/display/OSSD/Citrix+Workspaces>
2. Click on: **Workspace for Windows**

Citrix Workspaces

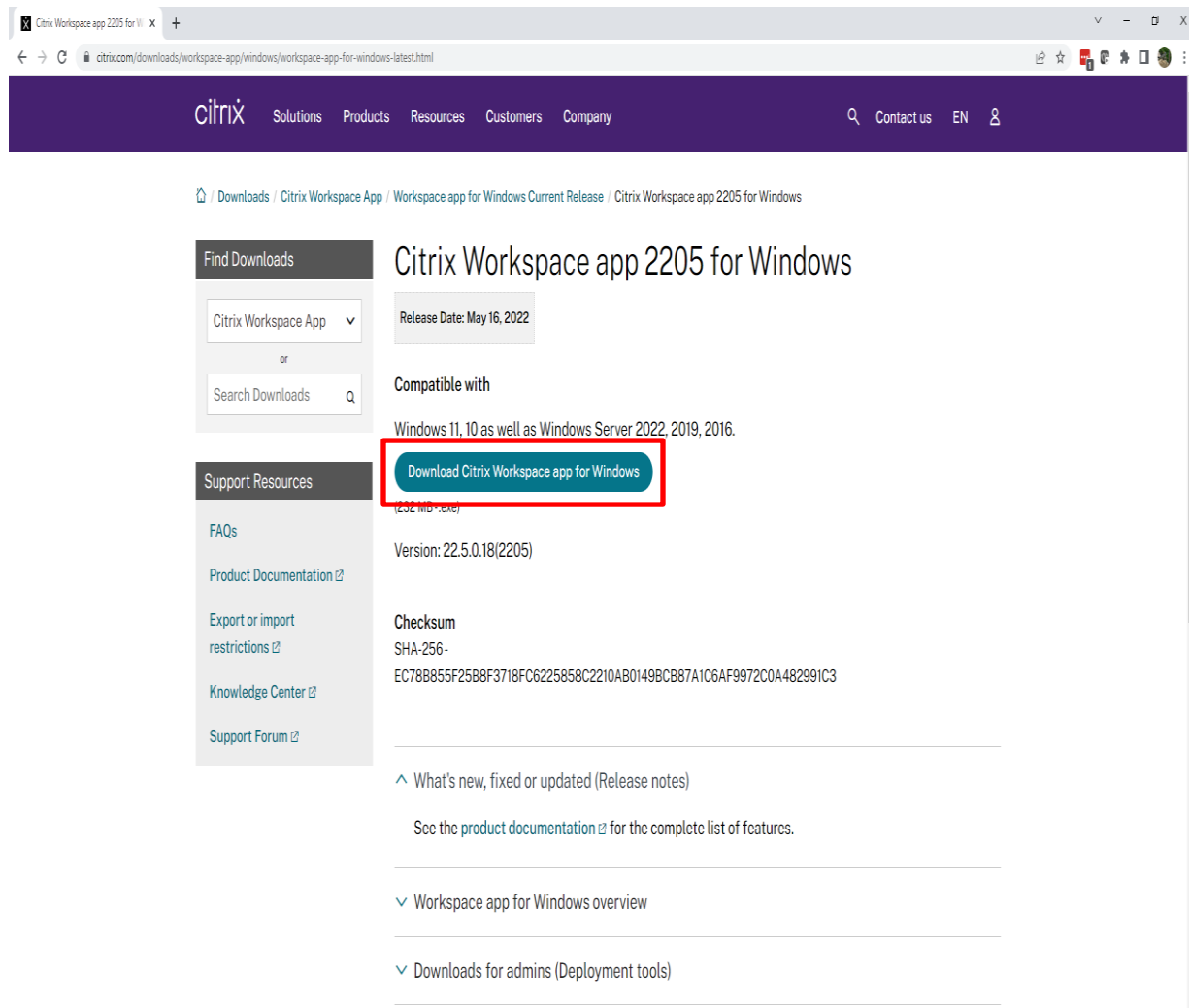
Created by Matthew Leiterman, last modified on Jan 20, 2021

- Downloads
- Overview
- Installation instructions
- Troubleshooting

Downloads	
Windows	Workspace for Windows
Mac	Workspace for Mac
Configuration	Workspace Configuration File
Cleanup Tool	Receiver Cleanup Utility



- You will be redirected to the Citrix Workspace app download page.



Citrix Workspace app 2205 for Windows

Release Date: May 16, 2022

Compatible with
Windows 11, 10 as well as Windows Server 2022, 2019, 2016.

[Download Citrix Workspace app for Windows](#)

Version: 22.5.0.18(2205)

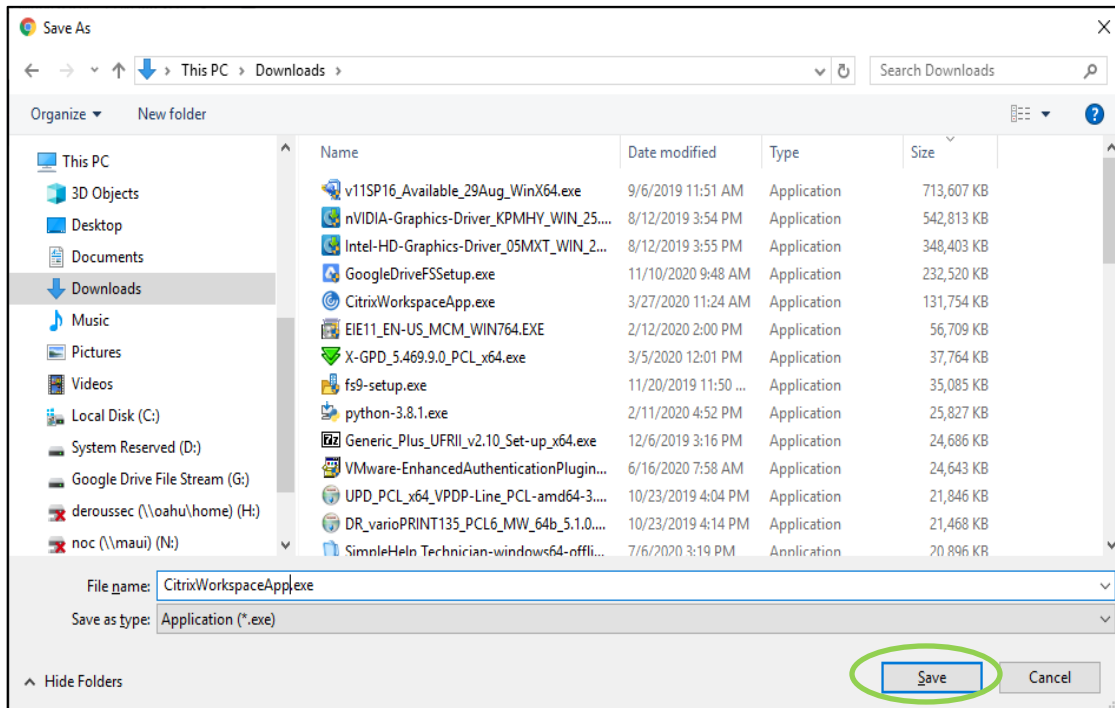
Checksum
SHA-256-
EC78B855F25B8F3718FC6225858C2210AB0149BCB87A1C6AF9972C0A482991C3

What's new, fixed or updated (Release notes)
See the [product documentation](#) for the complete list of features.

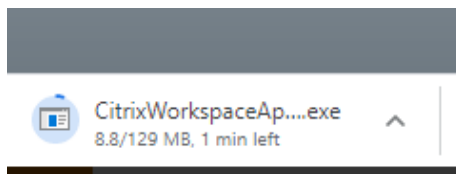
Workspace app for Windows overview

Downloads for admins (Deployment tools)

- Click on **Download Citrix Workspace app for Windows**
- Find and click on **Downloads**.
- Click **Save**

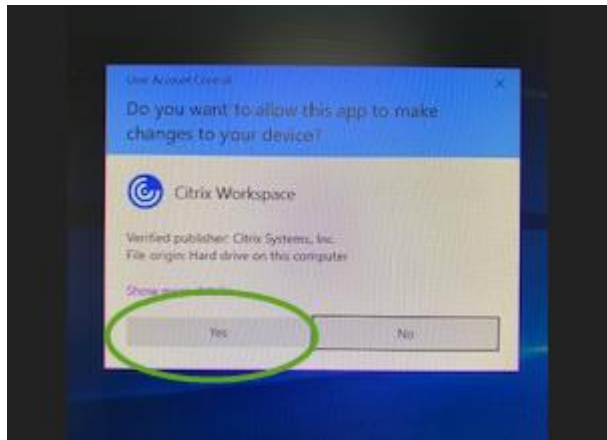


3. Click on the small box to OPEN after the download completes.



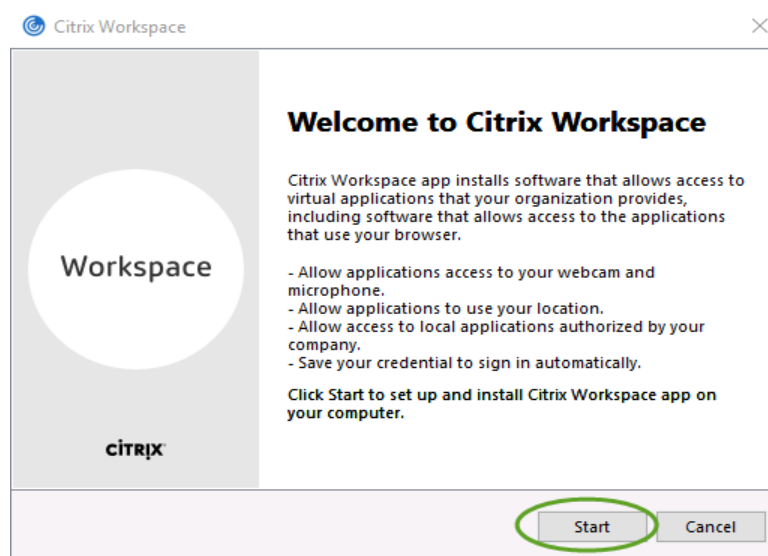
4. At the screen, 'Do you want to allow this app to make changes to your device?'

➤ Click on YES



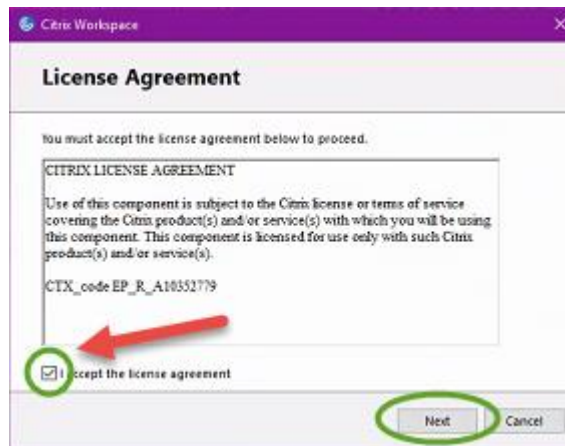
5. At the **'Welcome to Citrix Workspace'** screen:

- Click **Start**

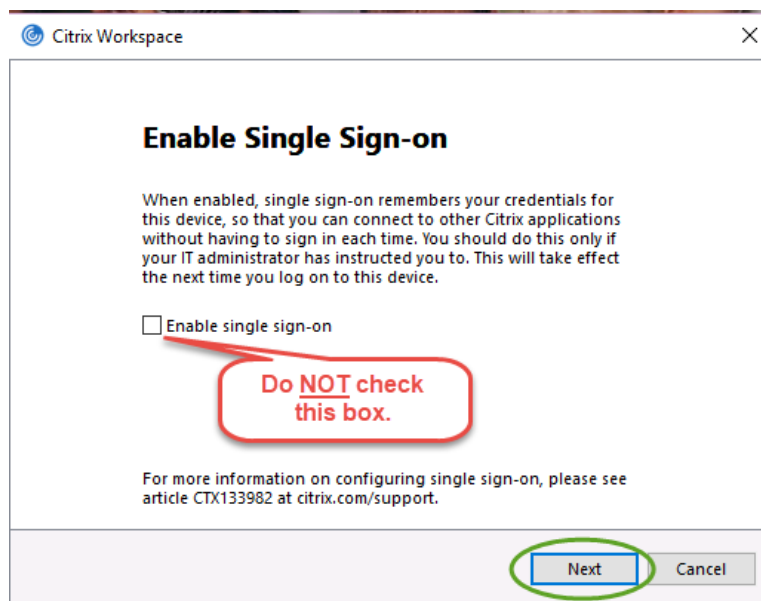


6. At the **License Agreement** screen:

- Click on the box **'I accept license agreement'**
- Then Click on **Install**

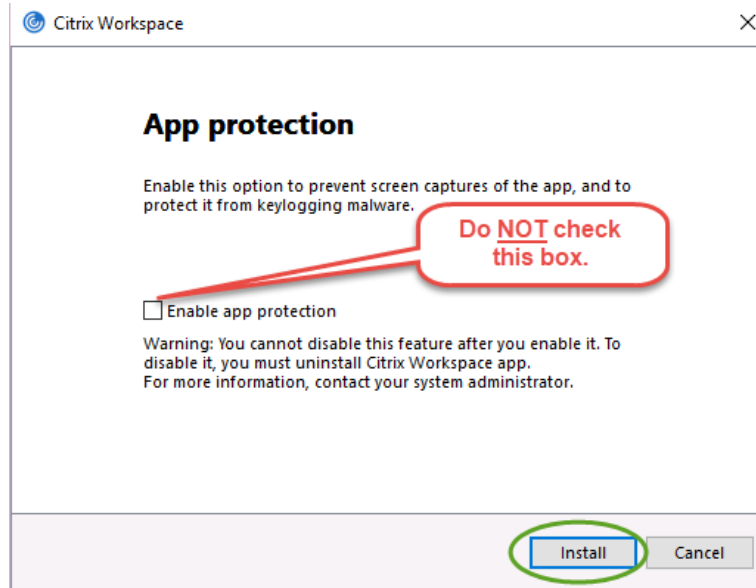


- 7 At the 'Enable Single Sign-on' screen:
- Do **NOT** check the **Enable single sign-on** box
 - Click on **Next**

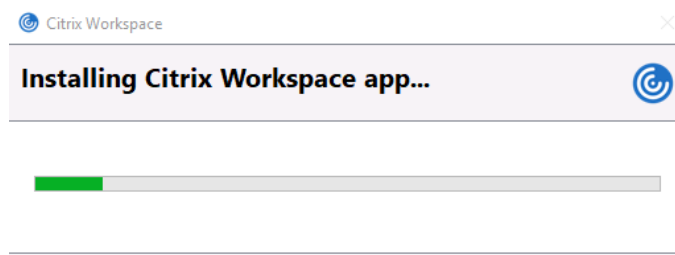


8 At the **App Protection** screen:

- Do **NOT** check the box '**Enable app protection**'
- Click on **Install**

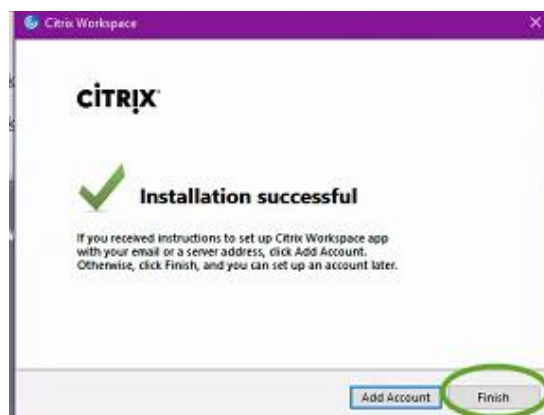


- The following installation dialog box will appear:



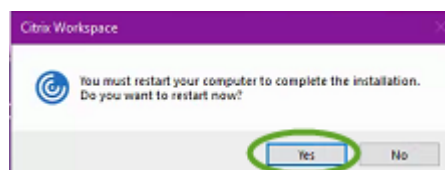
- 9 Once the install has completed, the following dialog box will appear:

- Click on **Finish**



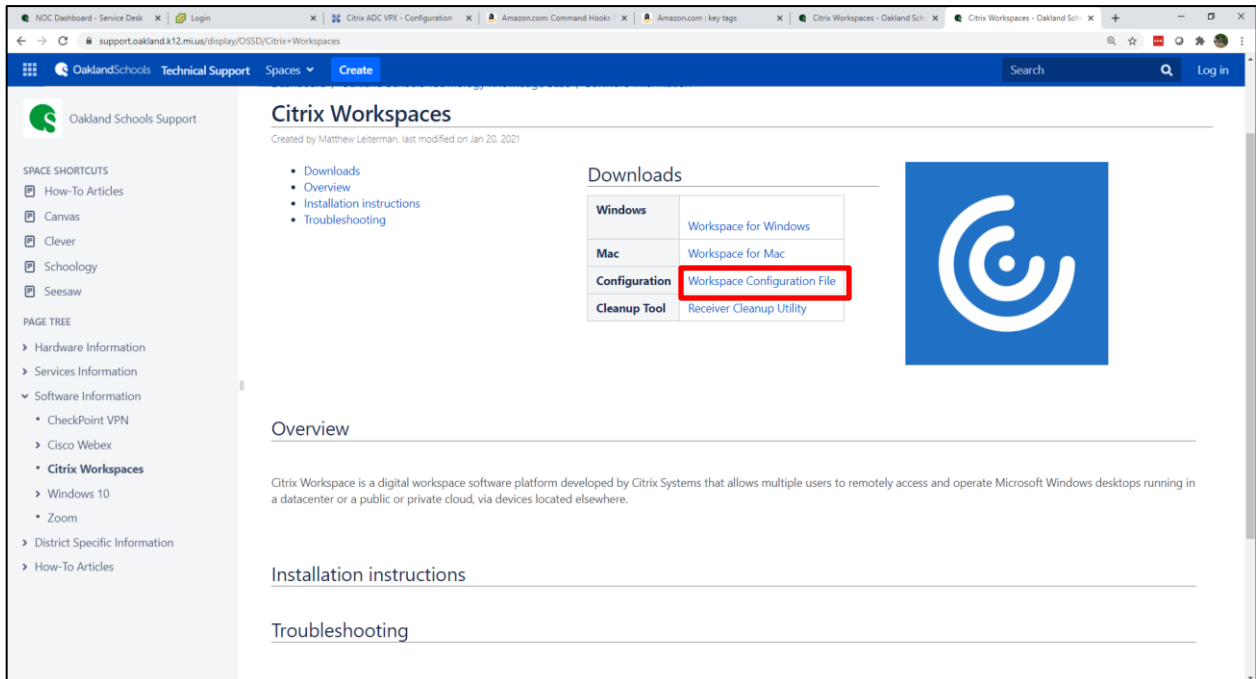
- 10 If you receive the following message

- Click on **YES**



Step 2: Configure WorkSpace Application

1. Click on the browser back arrow then Click on the **Workspace Configuration File** (see below)



Citrix Workspaces
Created by Matthew Lesterman, last modified on Jan 20, 2021

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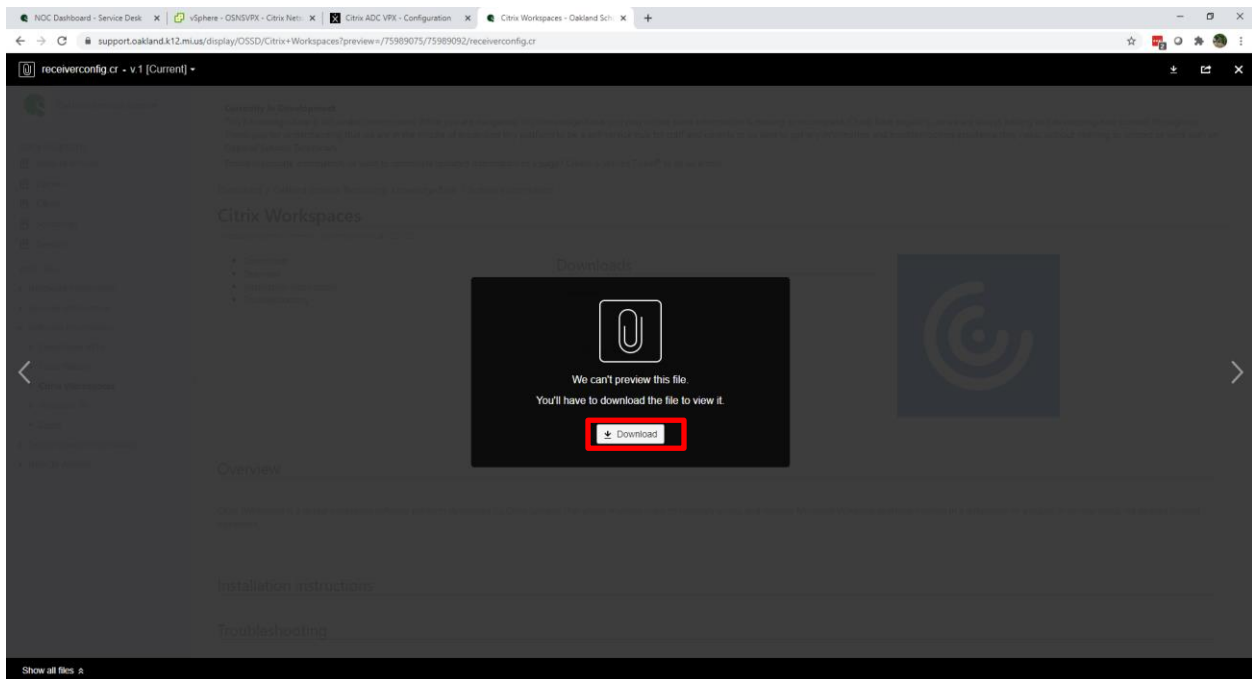
Overview

Citrix Workspace is a digital workspace software platform developed by Citrix Systems that allows multiple users to remotely access and operate Microsoft Windows desktops running in a datacenter or a public or private cloud, via devices located elsewhere.

Installation instructions

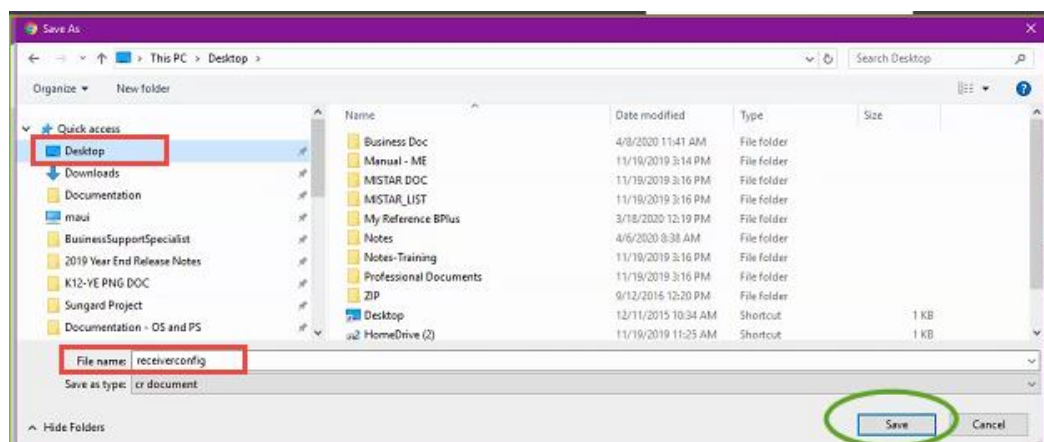
Troubleshooting

2. Click on **Download**



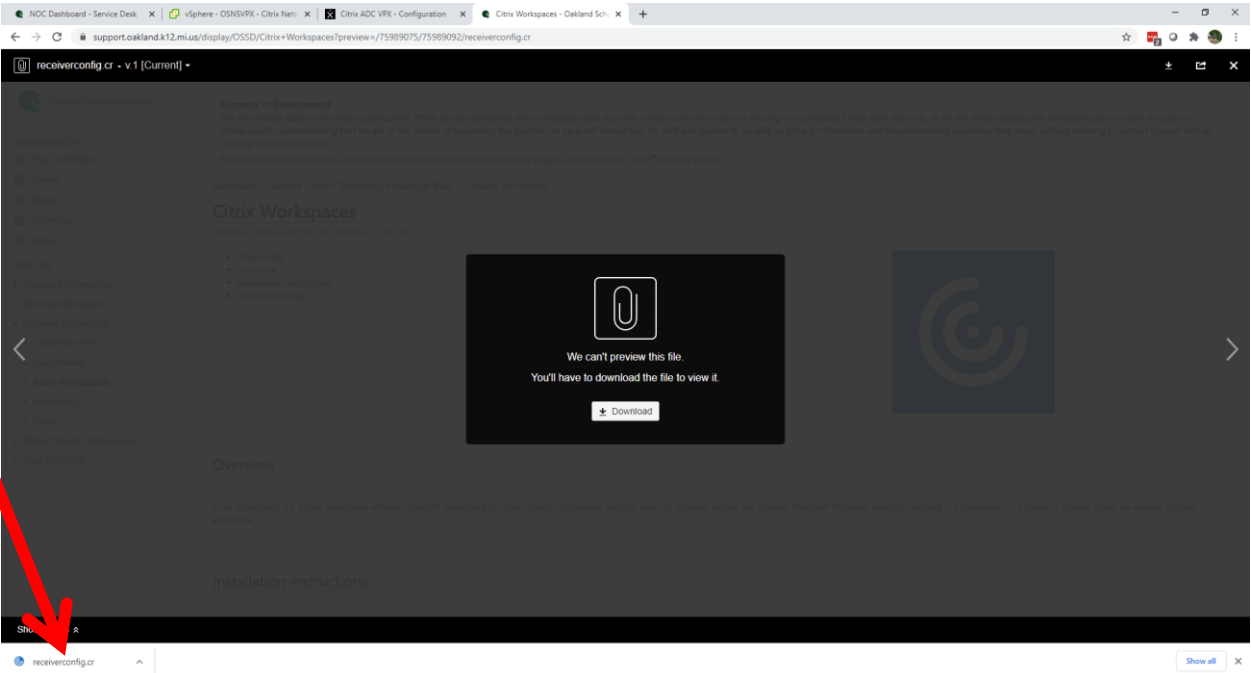
3. You will be re-directed to this screen:

- Find and click on **Desktop** AND do **NOT** change File Name
- Click **SAVE**



4. At the main XenApp screen:

- **Click** on the small "Receiver Config" executable box (bottom lower left corner)



receiverconfig.cr - v1 [Current]

Security or Development

The Receiver File is not under development. While you are configuring the Receiver File, you may receive errors indicating a missing or incompatible Citrix Workspaces. Check back regularly for the latest updates and downloading new content. Please ensure you are downloading the file in the correct format for your system. For a full list of supported operating systems and configurations, please refer to the Citrix Workspaces documentation.

Downloaded: 1 - Citrix Workspaces Technology Knowledge Base - Citrix Workspaces

Citrix Workspaces

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We can't preview this file.
You'll have to download the file to view it.

Download

Overview

Citrix Workspaces is a cloud workspace solution that provides a secure and scalable environment for your users. It allows you to create and manage workspaces that can be accessed from any device. For more information, please refer to the Citrix Workspaces documentation.

Installation Instructions

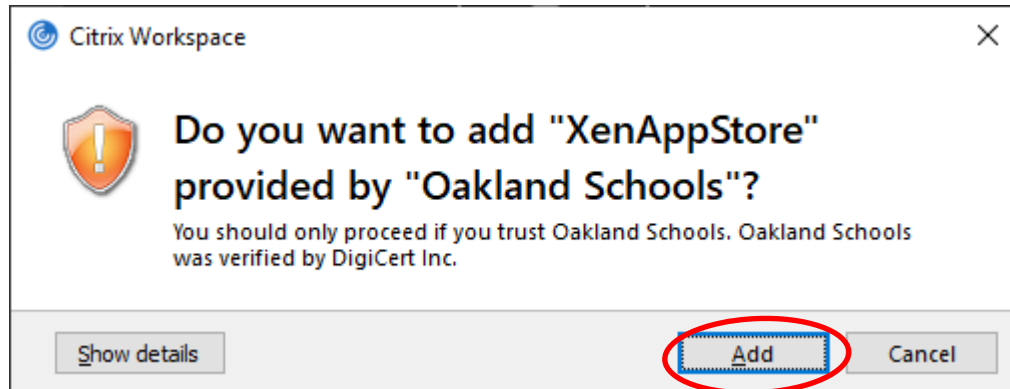
SNV

receiverconfig.cr

Show all

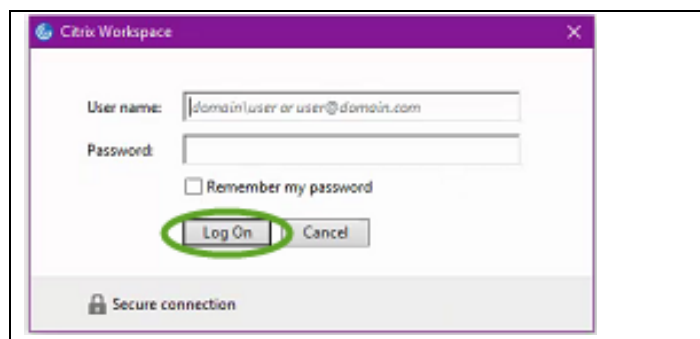
5. When the following screen appears, **‘Do you want to add “XenAppStore” provided by “Oakland Schools”?’**

- Click **Add**



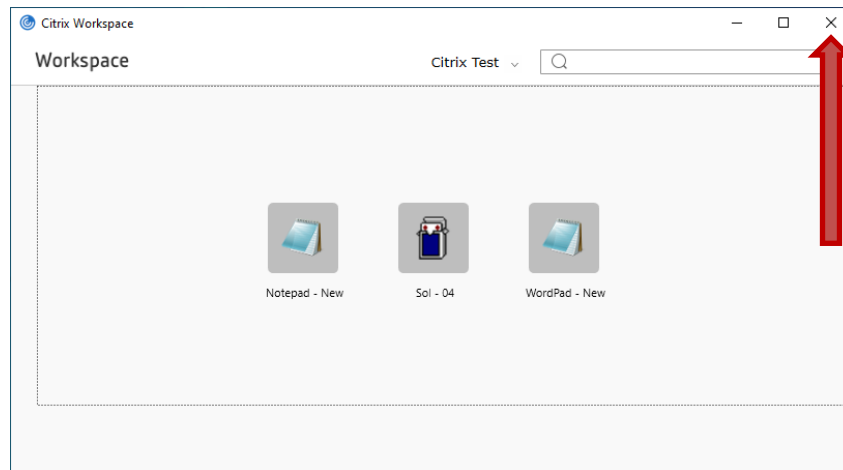
6. Complete the following Sign On information:

- Enter your **Domain\User Name** and **Password**
(Example: apps\citrixtest)
- Click **LogOn**



7. At this point, you will see the Citrix Workspace summary with the applications you have access to (example below):

- Close this screen – click on **‘X’**



You will now see the applications you have access to on your desktop and can run them directly from there.