

# Fix Built-in Microsoft Photos App

If the Windows 10 – Built in photos app does not work or is greyed out please follow these instructions

1. Hit on the keyboard 'Windows Key' + R
2. The run command window will pop up
3. Type `wsreset.exe` in the box and click OK
4. It will run in a black command prompt window for a few seconds then pop up with the Windows Store
5. In the Upper Right hand corner search box type Photos
6. Click the Microsoft Photos app in the drop down
7. You will see 'Re-Install' highlighted in blue. **Click Re-Install**