

Canvas

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Overview

Canvas is a web based learning management system created by Instructure that is used in education.

Logging In



Service Desk Assistance

The Oakland Schools Service Desk can only assist parents with verifying they are logging in with the correct credentials. Any other assistance, requests, or internal Canvas issues should be directed to the appropriate person or building under [District Specific Information](#).

Staff and students will log into Canvas with their email address and email password. Each district has its own login page that has to be used by that district. You CAN NOT log into Canvas using their generic login portal on their website.

District Login Chart

District	Login Portal
Clawson	
Farmington	https://fpsk12.instructure.com/login/canvas
Ferndale	
Royal Oak	One of the following (try both): <ul style="list-style-type: none">• https://canvas.gennet.us/login/canvas• https://royaloakschools.instructure.com/login/canvas
West Bloomfield	https://westbloomfieldsd.instructure.com/login/canvas

Troubleshooting

Canvas has a large amount of troubleshooting information located on their website: <https://community.canvaslms.com/t5/Troubleshooting/tkb-p/Troubleshooting>

District Specific Information



Service Desk Assistance

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Clawson

Login Portal:

Staff Canvas Assistance: Jill Lapine at jill.lapine@clawsonschools.org

Parent Canvas Assistance: Jill Lapine at jill.lapine@clawsonschools.org

Farmington

Login Portal: <https://fpsk12.instructure.com/login/canvas>

Staff Information

Below are two google doc items that were sent out to staff. In the technology support documentation there are building and district "Canvas Leaders". Building leaders are the first goto, while district leaders should be sought afterwards.

[Canvas Release Memo to Staff](#)

[Canvas Technology Support Documentation](#)

Parent Information

Any other Canvas requests or issues need to be directed towards the building the student is assigned to. Each building has an assigned Canvas contact.

Ferndale

Login Portal: <https://canvas.gennet.us/login/canvas>

Select the login with google option and then enter district email address and password

Specific Canvas class related issues should be directed towards that class's teacher. For all other issues, or if the classroom teacher directs parents to the Service Desk, staff and parents should contact the person below.

Login Portal:

Staff Canvas Assistance: Tom Maes at Tom.Maes@Ferndaleschools.org

Parent Canvas Assistance: Tom Maes at Tom.Maes@Ferndaleschools.org

Royal Oak

Login Portal (try both):

- <https://canvas.gennet.us/login/canvas>
- <https://royaloakschools.instructure.com/login/canvas>

Staff Canvas Assistance:

- Lisa Shannon at Lisa.Shannon@royaloakschools.org
- Ben Roeder at Ben.Roeder@royaloakschools.org

Parent Canvas Assistance:

- Lisa Shannon at Lisa.Shannon@royaloakschools.org
- Ben Roeder at Ben.Roeder@royaloakschools.org

West Bloomfield

District Overview: <https://www.wbsd.org/academics/classroom-to-cloud/canvas>

Login Portal: <https://westbloomfieldsd.instructure.com/login/canvas>

Staff Canvas Assistance: Please Create a Service Desk ticket.

Parent Canvas Assistance: Please Create a Service Desk ticket.

Attachments

File	Modified
PNG File canvas-by-instructure-logo.png	Sep 04, 2020 by Christopher Usiak

