Chromebook Support

What is a Chromebook?

- Chromebooks are a new type of computer designed to help you get things done faster and easier. They run Chrome OS, an operating system that has cloud storage, the best of Google built-in, and multiple layers of security.
- Google works with manufacturers to keep Chromebooks affordable, and you don't need to worry about the prices of most software. Instead, you can choose from the thousands of free apps from the Chrome Web Store for work and play.
- You can use offline-ready apps to keep using a Chromebook when it's not connected to the Internet. Below are some examples:

> Read and write emails with **Offline Gmail**
> Write a note or make a list with **Google Keep**
> Create and edit documents, slides, or spreadsheets with **Google Drive** apps (Google Docs, Sheets, and Slides)
> View and RSVP to events with **Google Calendar**
> View and edit photos saved with the **built-in photo editor**
> Enjoy music or movies with the **built-in media player**

Obtained From: Support.google

Chromebook General Troubleshooting

Having issues with your Chromebook? Check out this basic troubleshooting slide deck designed for students/parents.

Still having trouble? Please see this "how-to" and troubleshooting document with screenshots.

Chromebooks and Webex Meetings

Webex a video conferencing platform that many of our Oakland County districts have started to adopt.

Students **WILL NOT** have Webex Accounts. students will use the Webex Web app to join their meetings. In order to do so, they will need:

1. Their teacher's meeting link or information
2. Name
3. Email address

If you'd like to see how to join a Webex Meeting via the Webex Web app on a Chromebook, please see this short video.

Not sure how to get started? Try these directions for getting started with the Webex Meetings App

Having issues with Webex Meetings on a Chromebook? See these helpful troubleshooting Tips!